

1. The first step is to identify the problem. In this case, the problem is that the system is not working properly.

2. The next step is to gather information about the problem. This includes checking the logs, looking at the error messages, and talking to the users.

3. Once you have gathered the information, you can start to diagnose the problem. This involves looking at the data and trying to figure out what is going wrong.

4. After you have diagnosed the problem, you can start to fix it. This might involve changing the configuration, updating the software, or replacing hardware.

5. Finally, you should test the system to make sure that the problem has been fixed. This involves running the system and checking to see if it is working properly.

Application/Control No.
09672908

Applicant(s)/Patent Under Reexamination
HASEGAWA ET AL.

Examiner

Art Unit

Fletcher, Marlon T

2837

[illegible]

NONE

(Assistant Examiner)

(Date)

① Dawkins 8.7.07

(Legal Instruments Examiner)

(Date)

Marlon Fletcher

(Primary Examiner)

08/05/2007

(Date)

Total Claims Allowed:

110

O.G. Print Claim(s)

—